



### Team Coaching Feedback

“Our experience has been excellent. Joy has worked with the utmost professionalism, handling potentially sensitive issues while respecting confidentiality and trust at all times. She has broadened our awareness of the emotional content of our team interactions, the reasons for reactions to change, and ways we can harness our strengths better. With her help, we have come a long way in understanding how we operate as a team, how we can interact productively and with better awareness. Joy has demonstrated that she can connect effectively with this diverse executive team, working with us through a mixture of one-on-one interactions with team members and other key individuals, dedicated team events with us, and participation in our regular executive board meetings”. **CEO UK Research Council**

“Since our work with Joy we have been working more effectively as a team, the revelations we went through made us more conscious of each other’s strengths and weaknesses. Now the team make better decisions together. Communication is much improved.” **MD Leading High Street Retailer**

“Everyone I have spoken to has given very positive feedback about Joy, even the avowed sceptics” **HR Sponsor, Global Supplier of academic journals**

“Following the team event with Joy there has been a noticeable positive change in behaviour when faced with high stress situations and organisational change. We’ve met stretching targets and reduced headcount” **Service Centre Director, Global Information Provider**

“Excellent style and rapport, Joy was very knowledgeable” **IT Manager**

“The work with Joy led to a more honest and open working environment, I would definitely work with her again” **Manager, Marketing Information provider**

“Not only did Joy make it enjoyable, the serious messages on communication, planning and working together were very well demonstrated” **Marketing Director, Global Information provider**



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**“Since the event, our satisfaction index on teamwork has increased by 50%”  
Service Centre Director, Global information provider**

**“I enjoyed the session and felt Joy facilitated the focus group brilliantly, at the right pace and we covered lots of ground” Shared Service Centre Sponsor**

**“The day had a really good positive feel to it - I would not hesitate in working with Joy again” Senior HR Director**

**“Feedback is extremely positive” European Director, International Change Team**

**“We feel much more confident now that there is group commitment to help each other” HR Sponsor, Web Designers**